

Terms & Conditions for Go Ireland Tours

(Please read carefully as they set out our respective rights and obligations. Once you begin your tour, by default you accept these terms and conditions.)

Once 'Go Ireland LLC.' confirms your booking a contract is made between Go Ireland Tours' and you upon the terms and conditions set out below. Go Ireland Tours Ltd.' hereinafter referred to as 'we', will only confirm your booking once we have received full payment for your tour.

1. Booking

1. Once full payment is made you will be allocated a place/places on the particular tour and a confirmation emailed to you. This is your confirmation of booking. This should be printed and saved for your own reference.
2. Once you begin your tour, you accept and abide by these terms and conditions.
3. We accept no responsibility for incorrect email or inability to deliver email. If your confirmation does not arrive on time or at all, then you must ask us to resend the email confirmation of the tours you have paid for.
4. All internet bookings will be confirmed by email.
5. We reserve the right to sell any places reserved without full payment or a deposit.
6. It is the responsibility of the passenger to check the accuracy of dates booked upon receipt of their travel documents.

2. Insurance

1. There is no travel insurance cover included in the price of the ticket.
2. We take no responsibility for any injuries or loss to you incurred whilst you are taking part in any optional activities that are outside our tour packages. We strongly recommend that you take out comprehensive insurance cover for cancellation, medical expenses, personal accident, personal baggage, money and public liability before you travel. You may not be accepted as a Go Ireland Tours passenger unless you have arranged satisfactory insurance. We accept no responsibility for the theft, loss or damage to personal belongings from at any time during the duration of your tour.

3. Cancellation

1. Cancellation of your booking must be by email to Go Ireland Tours (eric@goireland.info).
2. You are entitled to a Partial refund only if you give us 90 days notice of your intention to cancel. The cost of refund will be -\$300.
3. If you choose to cancel within 30 days before the start of your tour, We will endeavor to facilitate a refund with the cooperation of hotels and there policies however this cannot be guaranteed and there will be a minimum charge of -\$300
4. If the reason for your cancellation is covered under your insurance policy, you may be able to make a claim under that policy.
5. For private hire bookings, the following terms apply;

- 90 Days Notice: Full Refund less a \$300 Penalty
- 14 Days Notice: 50% Refund less a \$300 Penalty
- 7 Days Notice: No Refund. Payment In Full Required

4. Refunds

1. Any refund which has been agreed with the management of Go Ireland Tours can only be refunded by bank transfer, Or back to original booking source or credit card.
2. Refunds may only be made to the bank account of the person to be refunded. The person to be refunded to provide bank account details, IBAN and swift code with email proof on any charge.

5. Changes by us

1. We reserve the right to change our typical itineraries at any time and at our discretion. As professionals we will endeavour to avoid this and if this is necessary, we will substitute alternative arrangements of comparable monetary value.
2. Once your booking has been confirmed we will make every effort to provide you with the booked arrangements but reserve the right to alter or cancel the whole or part of the tour in the event of happenings outside the control of Go Ireland Tours. Reasons for doing so may include but shall not be limited to such force majeure matters as extreme adverse local weather conditions or weather warnings, natural disasters, civil strikes or conflict, terrorist activity, fire, flood conditions and similar. No compensation will be paid for force majeure cancellations.
3. We are constantly striving to make our tours even more brilliant than they are perceived by many to be, therefore should attractions open or become open to us, that we feel will enhance your experience of our beloved motherland then we reserve the right to include these in your best interests.
4. We reserve the right to decrease the price of our tours at any time.
5. Potential passengers are asked to appreciate that we cannot guarantee the vehicle you travel in will be decorated with Go Ireland Tours livery.
6. We believe Go Ireland is one of Ireland's most popular Tour companies of its kind, therefore at certain times of the season our fleet may not be large enough to accommodate all passengers, in such an event we reserve the right to contract quality private motor coaches to assist us in carrying passengers. In this case a Go Ireland Tours guide will be provided and the standard of the vehicle will be equal to that of a Go Irelands. We will endeavour to avoid this situation.
7. We reserve the right to launch amended brochures in the public domain at any time.

6. Travelling

1. You must obey the laws of the Republic of Ireland, United Kingdom of Great Britain and Northern Ireland and the European Union, whilst travelling on our Southern and Northern routes. We would ask you to show respect to the many diverse customs that exist in Ireland and also foreign exchange restrictions. If you do not do so, you may be asked to surrender your ticket, which may be

cancelled without any refund. It is our representative who will decide to cancel your pass or not and their decision will be final.

2. Your appointed Go Ireland Tour Guide may need to make a decision in the interests of safety. It is a condition of bookings that you comply with the authority and decisions of the appointed representative of Go Ireland Tours. If you do not comply with the said representative and are not compatible with the general enjoyment and well being of members of the tour, we reserve the right to refuse to allow you to continue the tour. In such a case we will not be liable for any refund, compensation or any additional costs incurred by you. We cannot accept liability for the behaviour of others on your tour nor if any facilities are curtailed as a result of their actions.
 3. It is your responsibility to meet your tour at arranged points. Because of the nature of the service, Go Ireland Tours. will not be liable if any service leaves or arrives later than its specified time, even if as a result you miss a connecting service. Go Ireland Tours. will endeavour to ensure that departure and arrival times are met.
- 7. Pick up points**
1. All of our tours Start and finish at Dublin airport on the scheduled date of your tour. It is your responsibility to Notify Go Ireland Tours of your flight information.
 2. Pick up times are approximate and dependant upon Dublin traffic.
- 8. Your obligations and responsibilities**
1. Go Ireland Tours are aimed at visitors to Ireland who are 18 years and over with the style and operation specifically designed for young at heart independent travellers. This fact should be recognised when you book a Go Ireland tour.
 2. You must inform us in writing of any medical condition that requires attention or medication before your tour commences.
 3. It is your responsibility to have all necessary visas, passports, permits and certificates required for your selected itinerary as well as any necessary vaccinations and to comply with all applicable laws.
 4. During your tour your tour guide may take photographs and films of you (as part of a group) while you are a passenger and these may be used in our Group brochures and/or advertising and publicity material without obtaining any further consent or payment in respect of such photographs and/or films.
 5. When you book with us, you accept responsibility for any damage or loss caused by you. Full payment for any such damage or loss must be paid at the time direct to the accommodation owner or manager or other supplier. If you fail to do so, you will be responsible for meeting any claims (including legal costs) subsequently made against us as a result of your actions.
 6. You are obliged to respect the right of residents living close to any Hotels and any Hotels used by us during your tour, to live free from noise, vandalism or any other source of annoyance. Especially at night time. Any tour member who contravenes this policy will be reported to the local police/Gardai Siochanna.
 7. The Irish way of life is one of enjoying life, relishing and respecting other people's company. We would ask you to come to our tour with a positive frame of mind,

ready to enjoy your adventure with us. At all times you must show courtesy and respect to your driver/guide and more importantly the other Tour members. Failure to do so may result in you being asked to leave the tour at the management's discretion.

9. Complaints

1. In the highly unlikely event that you may wish to make a formal complaint against Go Ireland Tours. Please inform the Go Ireland Driver / Representative at the time. If the matter cannot be resolved immediately or during your trip after the Driver/ Representative's best endeavours to do so, your complaint should be made in writing to Go Ireland Tours as soon as is reasonably possible after the holiday, but within 30 days thereof so that your complaint can be investigated. Go Ireland Tours will not consider any claims after the 30-day period. You will be assured of respect and courtesy whilst your complaint is being dealt with.

10. Weather Conditions

1. Under no circumstances can we be held responsible for weather conditions. No ticket can be cancelled or amended by you at any time on the basis of weather conditions. We accept no responsibility for weather conditions that may affect the delivery and implementation of our itinerary.

11. No Smoking Policy

1. We do not permit smoking on any of our vehicles.

12. Affiliate Restrictions

1. There is strictly no PPC bidding on the Go Ireland Tours brand name or any variations or misspellings thereof. Please do not bid on the brand name as we will reverse commissions and reject any affiliates found doing so. Affiliates may make use of the name Go Ireland.info LLC in the description.
Go Ireland Tours has an extensive in-house PPC programme. We do not want affiliates to compete with our own campaign or to drive up our costs. Please contact us if you would like to use the Go Ireland.info URL as your display URL.

13. General

1. The booking conditions detailed herein contain the entire contract between you and Go Ireland Tours. No representation, term, warranty or condition can be expressed or implied by reference to any other writing, advertisement or conversation. This contract may only be varied in writing by a duly authorised officer of Go Ireland.info LLC.
2. This contract and all matters arising out of it are governed by Irish law. We both agree that any dispute, claim or other matter which arises out of or in connection with this contract or your holiday will be dealt with by the Courts of the Republic of Ireland only. Changes to these Booking Conditions will only be valid if agreed by Go Ireland Tours. in writing.
3. Every effort is made to ensure the accuracy of our brochures and other printed material at time of going to print, however Go Ireland Tours. cannot be held responsible for printing and typographical errors, or errors arising from unforeseen circumstances.

4. Go Ireland Tours are operated by:
Go Ireland.info LLC.
1599 eb Creek Drive
Holland MI
49424
USA
Tel: (01) 616-268-8133
www.goireland.info
claims@goireland.info

(Please read carefully as they set out our respective rights and obligations. Once you begin your tour, by default you accept these terms and conditions.)